



Professional Training and Development

The Centre for Security and Defence Studies of the Norman Paterson School of International Affairs

Professional Certificate in

INTERNATIONAL CONFLICT MANAGEMENT

~ LEADING TEAMS IN CONFLICT ENVIRONMENTS ~

The Professional Certificate in International Conflict Management ~ Leading Teams in Conflict Environments ~ program is a five-day workshop designed to develop leadership skills and competencies among public, non-governmental, private sector professionals engaged in the leading of multi-disciplinary, multi-role (civilian and police/military) and multi-functioning management teams in conflict environments.

This course is tailored for professionals from different institutional backgrounds expecting to lead teams in the field.

Working in conflict and crisis environments, personnel are often thrown into chaotic, ambiguous situations, where responding institutions often work at cross-purposes. Yet, increasingly, coordination and decision-making authority is being delegated to operators in the field. The goals of the course are to help student understand core leadership functions critical to working in conflict environments, and to develop the skills necessary to implement them.

The learning objectives of the program are:

- 1. To develop leadership skills and functions in conflict environments.
2. Learn methods for understanding ambiguous, volatile environments and how to work effectively in them.
3. Develop skills and learn methods of effective Strategic communication.
4. Acquire knowledge and learn how to address ethical dilemmas that arise when working in conflict environments.

The Professional Certificate in International Conflict Management ~ Leading Teams in Conflict ~ pilot program will be offered from: - Monday May 18 to Friday May 22, 2009 - Registration Fee: \$1500 +GST / Before May 1, 2009: \$1350 +GST / Students: \$200 + GST



Lauren Van Metre is a senior program officer in the Unites States' Institute of Peace's Education and Training Center. Prior to coming to the Institute, she pursued a doctorate at Johns Hopkins University's School for Advanced International Studies. She has also worked at the US State Department as deputy office director for Kosovo Peace Implementation. In the Office of the Secretary of Defense, she organized the first Defense Ministerial of the Americas and South Balkans Defense Ministerial—meetings designed to improve transparency in their defense relations and establish confidence building measures.

Dr. Van Metre has taught several courses in conjunction with USIP's education programs for conflict management, including Post-Conflict Strategies and Operations and Leading Teams in Conflict Environments.

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